

12. I HAVE BEEN CHARGED MULTIPLE TIMES FOR MY ORDER. WHAT SHOULD I DO?

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Wednesday, 06 August 2008 08:47 - Last Updated Saturday, 22 September 2012 16:10

If you have received a declined transaction for credit card orders due to an address verification mismatch (AVS) or incorrectly input fields, the attempted charge will show on your statement. Authorize.net, our credit card merchant, puts declined transactions on hold for 2 business days and clears the hold after they have resolved the decline. If you have multiple charges showing on your account, wait 2 business days for it to clear. If it does not clear, please feel free to contact us at 858-202-1333